

TRUSTED
WATER SOLUTIONS
for health & aged care spaces

3 INTRODUCTION

4 WHY ZIP FOR HEALTH & AGED CARE

5 SUSTAINABLE WATER SOLUTIONS

6 SUSTAINABILITY CREDENTIALS

7 ZIP HYDROTAP

8 HYDROTAP ULTRACARE

11 ZIP ACCESSIBLE REMOTE

12 INSTANT BOILING WATER

16 HOT WATER SOLUTIONS





Trusted water solutions for **health** & **aged care environments**

Founded in Australia in 1947, Zip Water is known around the world for innovation and expertise in filtered boiling, chilled and sparkling water solutions. Today, Zip products are used across homes, workplaces and commercial environments in more than 75 countries, delivering convenient access to pure-tasting water through advanced filtration and efficient water technologies.

For health and aged care facilities, Zip Water offers a broad range of solutions designed to support reliable access to filtered drinking water, boiling water and point-of-use hot water across staff, patient, visitor and back-of-house spaces. From HydroTap UltraCare to On-Wall Boiling units, instantaneous water heaters and dedicated service support, Zip provides flexible solutions for the needs of modern health and aged care environments.

Why Zip for
health & aged care

Reliable performance

Designed for reliable water access in health and aged care environments.

Advanced filtration

MicroPurity filtration helps improve water quality and taste, with carbon-free options available.

Enhanced water hygiene

UltraCare combines filtration, antimicrobial protection, UV-C LED disinfection and HydroCare Gold+ support.

Safety and accessibility

Accessible levers and the Zip Accessible Remote support inclusive access, while safety features help reduce accidental boiling water dispensing.

Efficient operation

Energy-saving technology helps maintain boiling water efficiently in busy environments.

Service support

HydroCare provides scheduled maintenance, filter replacement and lifecycle support.



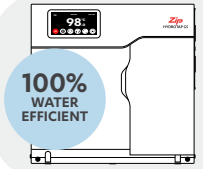
Smarter water solutions for **more sustainable health & aged care environments**



Zip Water help health and aged care facilities reduce waste, improve efficiency and support sustainability goals through convenient access to filtered drinking water and energy-efficient water technologies.

Reduce single-use plastic

Supports reusable bottle and glass refills across shared healthcare spaces



Air-cooled technology

Air-cooled technology uses zero water as part of the cooling process. HydroTap chills water using air, making it 100% water efficient.

Improved energy efficiency

HydroTap G5 is designed to deliver chilled water efficiently in high-use environments.

R290 refrigerant gas

HydroTap G5 uses R290 refrigerant gas, reducing Global Warming Potential compared to the previous refrigerant used.

Sustainability backed

Backed by recognised sustainability certifications and programs, including EPD certification, WELL alignment, Declare labels and EcoVadis recognition.

Recognised sustainability credentials

Zip's sustainability commitment is supported by recognised product certifications and sustainability programs that promote environmental transparency, occupant wellbeing and material health.

EPD Certified

Third-party verified environmental impact data to support sustainable project specification.

EPD®
THE INTERNATIONAL EPD® SYSTEM

Works with WELL

Supports healthy building outcomes through access to high-quality drinking water.

WORKS WITH WELL

Declare Label

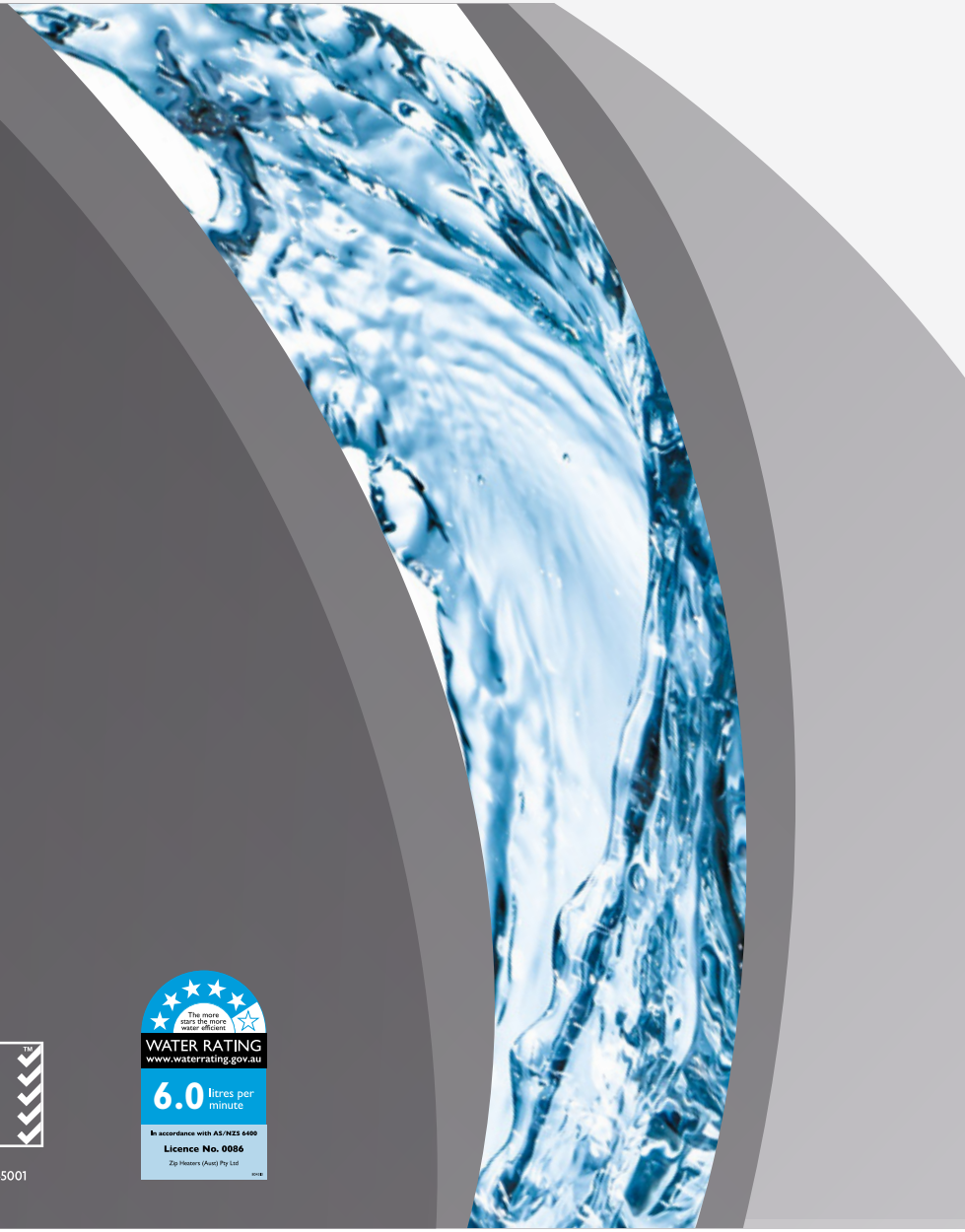
Provides ingredient transparency and supports material health initiatives.

Declare.

EcoVadis Recognition

Independent assessment of corporate sustainability performance and business practices.

ecovadis



ARC™
AU02691

Lead Free

Certified System™
Environment
ISO 14001

Certified System™
Quality
ISO 9001

Certified System™
OHS
ISO 45001

The more stars the more water efficient
WATER RATING
www.waterrating.gov.au
6.0 litres per minute
In accordance with AS/NZS 6400
Licence No. 0086
Zip Heaters (Aust) Pty Ltd

Zip HydroTap

Zip HydroTap delivers filtered boiling, chilled and sparkling water from a single tap, providing convenient hydration across staff, patient, visitor and shared health & aged care spaces.

Powered by Zip's advanced G5 technology, HydroTap combines high performance filtration, accessibility features and convenient operation in one streamlined solution.



Enhanced hygiene

Antimicrobial protection in key water contact surfaces.



Safety features

Designed with boiling water safety in mind.





Filtered sparkling

A premium alternative to bottled sparkling water.



Filtered boiling

Instant filtered boiling water on demand.



Filtered chilled

Convenient chilled drinking water.



Accessibility options

Accessible levers and the Zip Accessible Remote support inclusive access.

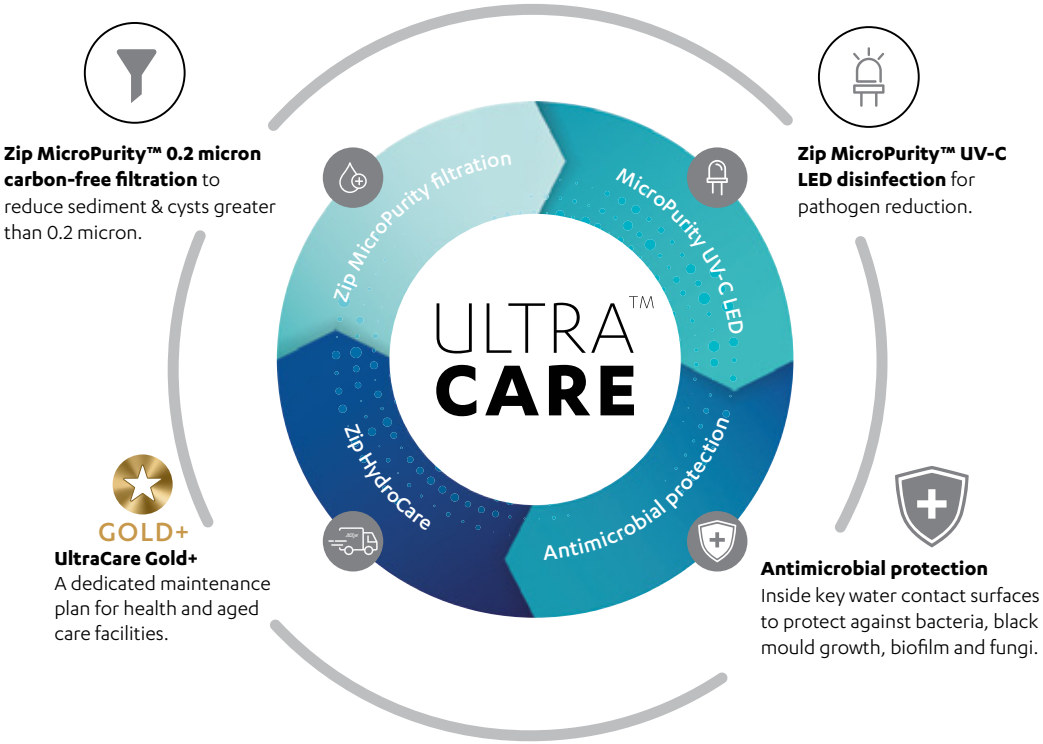
HydroTap UltraCare

Enhanced water quality and hygiene for health & aged care



For health and aged care environments where water quality, hygiene and ongoing maintenance are critical, HydroTap UltraCare provides a specialised drinking water solution designed to support safer hydration outcomes. Combining advanced filtration, antimicrobial protection, UV-C LED disinfection and dedicated service support, UltraCare delivers multiple layers of protection in a single integrated solution.

Independently tested, HydroTap UltraCare has achieved levels well below HPC <500 CFU and Legionella <10.**



Four layers of protection

1. MicroPurity carbon-free filtration



0.2 micron carbon-free filtration reduces sediment and cysts while allowing chlorine to remain active in the water supply. By maintaining chlorine residuals and removing particulates before UV-C treatment, MicroPurity filtration helps support overall system performance and water quality.

Zip Part No.	Product Name	Micron Rating	Claims	Certified conditions Filtration capacity	Standards	Tests/ Validation
93706	Zip MicroPurity filter for commercial use. Size 1.5 Carbon-free	0.2 micron	Reduces: • Sediment > 0.2 micron • Giardia • Limescale	Flow rate 5.678l/m Carbon-free	AS/NZS 3497 WM-022963 Including AS/NZS 4348	NSF 42, 53

Filtration certification

Zip MicroPurity™ filtration is certified to reduce sediment and limescale in line with NSF 42 and WaterMark requirements, and to reduce 99.99% of cysts including cryptosporidium and giardia to NSF 53.



**ALS Australia Field trial testing on 5 sites in QLD Health Care of the Zip HydroTap UltraCare System

HydroTap **UltraCare** (continued)

2. MicroPurity™ UV-C LED disinfection

UV-C LED technology provides an additional layer of pathogen reduction when it is being dispensed. The UV-C LED is chemical-free and mercury-free, while FailSafe technology helps prevent chilled water dispensing if there is an issue with the UV-C LED module.

MicroPurity UV-C LED certification*

The MicroPurity UV-C LED module has been tested individually and certified to the relevant NSF and WaterMark performance standards



3. Antimicrobial protection

Integrated into key water contact surfaces, antimicrobial protection helps protect against bacteria, mould, biofilm and fungi. Tested to reduce up to 99.99% of surface bacteria^, it provides an additional layer of protection within the UltraCare system.

4. UltraCare Gold+

A dedicated maintenance and support plan designed specifically for health and aged care facilities.

Included with UltraCare Gold+

- 3-year scheduled lifecycle maintenance plan
- Specific service kits to complement the lifecycle maintenance plan
- Scheduled 2 x filter replacements per annum
- Scheduled system clean per annum
- Asset capture and lifecycle management



HydroTap Classic Plus



HydroTap Touch-Free Wave



HydroTap Classic with accessible levers

Available in three tap designs

HydroTap UltraCare is available with Touch-Free Wave, Classic Plus and Classic with accessible levers, allowing facilities to select the tap style best suited to their environment and user needs.

^Biomaster testing certifications on Polymer and Silicone efficacies
*IAPMO R&T NSF55 Class B certification listing and WaterMark AS3497

Service and support from the people who know your HydroTap best



VALUE FOR MONEY

Fixed annual rate on service & repairs

FAST & RELIABLE

Targeted arrival within 72 hours

PRODUCT EXPERTS

Fixed first time 9+ out of 10 times**

DEDICATED SUPPORT

Over 130 technicians & 350 service providers nationwide

CUSTOMER SATISFACTION

Customers rate our service technicians 8+ out of 10*

*Zip Water Service Net Promoter Survey carried out between 1st July 2023 - 30th June 2024. **Zip Water Service data between 1st January 2024 - 31st October 2024.

NSW: Zip Water Lic. EC22492 · QLD: Zip Water Services (QLD) Pty Ltd Lic. 15137160 · SA: Zip Water Lic. 87741
WA: Lic. PL5415, held by Zip's employed licensed plumbing contractor · ACT: Zip Water Lic. 20261106

Zip **Accessible Remote**





The Zip Accessible Remote supports independent access to filtered drinking water for users with varying physical and sensory needs, helping create more inclusive health and aged care environments.

Designed for usability

Features designed to support safe and intuitive operation:

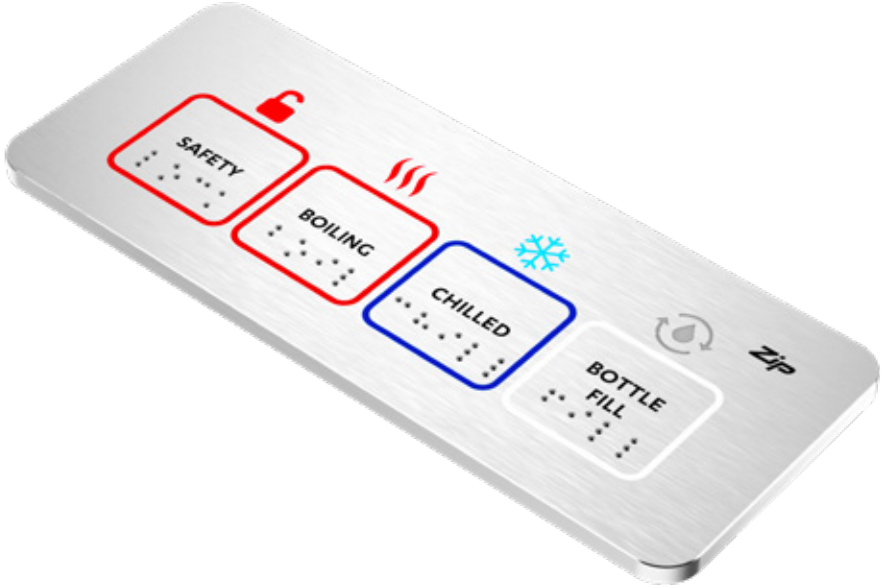
- Braille integration for vision-impaired users
- Multi-sensory touchpoints
- Easy-to-use calibrated buttons
- Boiling water safety lock

Designed for flexibility

The Zip Accessible Remote integrates with Zip HydroTap G5 Commercial models, supporting both retrofit and new project applications.

Available in:

- Boiling & Chilled
- Boiling, Chilled & Sparkling



Instant boiling water for **healthcare environments**

Hydroboil Plus delivers instant boiling water for staff kitchens, beverage stations, utility rooms and shared health and aged care spaces. Designed with safety, hygiene and efficiency in mind, it provides a practical alternative to kettles and manual boiling.

Designed for healthcare

Hydroboil Plus combines integrated filtration, intuitive operation and a wall-mounted design to support the needs of busy health and aged care environments.

Reliable boiling water on demand

Provides safe, consistent access to boiling water across staff, resident and support areas.

Safety-focused design

Hydroboil Plus incorporates features that support safer use in healthcare settings:

- Cool-touch tap helps reduce burn risk
- Controlled dispensing for consistent operation
- Wall-mounted design minimises clutter
- Optional accessories available for additional safety control



Instant boiling water for **healthcare environments** (continued)

Supports hygiene and water quality

Integrated MicroPurity™ 0.2 micron filtration helps improve water quality by reducing sediment, odour and bacteria, making Hydroboil Plus well suited to health and aged care environments.

Efficient by design

Energy-saving modes and intelligent temperature control help reduce unnecessary energy use while maintaining consistent boiling performance.

Built for everyday healthcare use

Suitable for:

- Staff kitchens and break areas
- Patient and resident tea points
- Utility and support rooms
- Shared preparation spaces

Advanced boiling water technology

Hydroboil Plus incorporates:

- Accurate electronic temperature control
- Energy-efficient heating technology
- Self-calibrating operation
- Integrated MicroPurity filtration



Instant boiling water for **healthcare environments** (continued)

Zip On-Wall Boiling Range



Hydroboil Plus

Advanced instant boiling water with integrated MicroPurity™ filtration, digital controls and energy-saving technology.



Autoboil

Instant boiling water with integrated filtration and intelligent performance features.



Econoboil

Reliable instant boiling water designed for everyday performance.

Available Hydroboil Plus capacities

Choose from 3L, 5L and 7.5L models to suit different boiling water demands.



ORDER CODE
403062

NOMINAL CAPACITY
3.0 Litres

BOILING CUPS*
18 (at one time)

RECOVERY
100 cups per hour

CASE
White

RATING
1.5kW

DIMENSIONS HxWxD
H439mm x W300mm x D183mm



ORDER CODE
405062

NOMINAL CAPACITY
5.0 Litres

BOILING CUPS*
30 (at one time)

RECOVERY
150 cups per hour

CASE
White

RATING
2.4kW

DIMENSIONS HxWxD
H473mm x W329mm x D201mm



ORDER CODE
407062

NOMINAL CAPACITY
7.5 Litres

BOILING CUPS*
45 (at one time)

RECOVERY
150 cups per hour

CASE
White

RATING
2.4kW

DIMENSIONS HxWxD
H586mm x W329mm x D201mm

HELP OFFSET RISING ENERGY COSTS

Enhanced energy efficiency features.

DISPENSES BOILING WATER RELIABLY, QUICKLY, AND SAFELY

Safely boost productivity.

ADVANCED FILTRATION SYSTEMS INCLUDED FOR HYDROBOIL PLUS AND AUTOBOIL

Improve water quality and taste.

Instant boiling water for **healthcare environments** (continued)



Accessories & Consumables

Z-Tap™ Replacement Lever



Helps protect users from accidentally burning themselves. The Z-Tap is always "locked" requiring a small lever to be lifted in order to operate the tap and dispense boiling water

Suits any model Autoboil and Econoboil
order code 93734

Tundish



All Zip wall mounted boiling water units have a vent which needs to terminate to a safe, visible location in accordance with plumbing standards. To help achieve a compliant installation Zip offers the following two Tundish options:
Right angle (wall-mounted) **Order code 99017**
Straight (sink-mounted) **Order code 99018**

MicroPurity 0.2 micron replacement filter



Suits any current model Zip Hydroboil Plus or Autoboil
order code 93704

Z-Guard™



Additional protection for users to guard against the hot metallic surface of traditional style boiling water taps

Suits any model Autoboil and Econoboil
order code 94514

Drip Tray



Zip wall mounted boiling water units should be installed over a sink draining board. Where this is not possible Zip offers the following Drip Tray options:
Portable (manually-drained) **order code 99043**
Fixed (self-draining) **order code 99056**

Touch-Free Tap Adaptor



The simple to install accessory enables users to dispense boiling water by pushing back on the handle with a cup. It easily fits over the existing hand-operated handle, where there may be concerns around hygiene.

Suits any model Autoboil and Econoboil
order code 95213

Installation

Electrical

Models under 7.5 ltrs capacity can be plugged into a 220-240V 10 amp general power outlet, other capacities should be hard wired. All electrical installations should comply with relevant local and national standards.

Plumbing

Must be connected to a potable water supply with a minimum pressure of 90kPa (150kPa for Autoboil and Hydroboil Plus) and a maximum of 700kPa. All plumbing installations must comply with relevant local and national standards.

Location

Installed over a sink draining board or suitable drained plumbing fixture.

For more location details see installation instructions and technical drawings, refer to zipwater.com

Visit zipwater.com for installation diagrams

Instantaneous hot water solutions

For health & aged care environments

Zip Instantaneous Hot Water systems provide efficient point-of-use hot water where it is needed most. Compact and designed for flexible installation, they are ideal for handwash basins, treatment rooms and utility areas across health and aged care environments.

By heating water only when required, instantaneous systems help minimise water and energy waste associated with traditional storage systems and long pipe runs, while delivering hot water on demand.

Suitable applications

- Handwash basins
- Treatment rooms
- Amenities and washrooms
- Utility and support areas
- Staff preparation spaces



Instantaneous
hot water solutions (continued)

Instantaneous Hot Water Product Guide

Find the right Zip Instantaneous Hot Water solution for your health & aged care project based on application, temperature requirements and installation needs.



Product Information				Select one column only				
Zip Water Heaters	Model Number & Type	Electrical Loading	Temperature Range	Hand-wash Basin	Shower	Bathtub	Kitchen Sink	Cleaners Sink
	MCX 3 CL1502 MCX 4 CL1503 MCX 6 CL1504	3.5kW 4.4kW 5.7kW	35, 38 & 45°C	●				
	CEX9 CL1505 (over-bench) CEX9-U CL1506 (under-bench)	MPS 6.6kW 8.8kW	20°C to 50°C	● ●			●	
	CEX-U CL1003 (under-bench) CEX-U CL1507 (60°C under-bench)	MPS 11kW 13.5kW	20°C to 50°C 20°C to 60°C	● ●			●	●
	DBX Next 18kW CL2004 DBX Next 27kW CL2005	18kW 27kW	20°C to 50°C 20°C to 50°C	● ● ●	● ●	●	● ●	● ●
	DEX Next S CL3001 DEX Next S CL3509 (60°C)	MPS 18kW 21kW 24kW 27kW	20°C to 50°C 20°C to 60°C	● ● ●	● ●	● ●	● ●	● ●
	Tudor 21052 (5L under-sink)* Tudor 21102 (10L under-sink)*	2kW 2kW	30°C to 80°C				●	

The above product selection chart is intended as a guide only, individual circumstances and site conditions may vary. Automatic product selection is no substitute for planning by an expert, please consult with your local Zip representative to ensure the product you have chosen is suitable for its intended application.

Warranty

All Zip Instantaneous Hot Water and Tudor products are covered by a 12 month warranty in commercial applications. For further details visit https://www.zipwater.com/support/warranty-policy

Australia
Zip Water
1800 947 827
zipwater.com

Copyright 2026. Zip reserves the right to change product specifications without notice. The term "Zip" is a trade mark of Zip Heaters (Aust) Pty Ltd.
As Zip's policy is one of continuous product improvement, changes to specifications may be made without prior notice. Products may not be exactly as depicted.